

Groups & Events Conditions

Uniform Conditions for the Hotel and Catering Industry

The Uniform Conditions for the Hotel and Catering Industry (UVH) apply to all agreements concluded by us. These conditions are binding on everyone who uses our services. Where the agreement conflicts with the Uniform Conditions for the Hotel and Catering Industry, this agreement will prevail. You can view the Uniform Conditions for the Hotel and Catering Industry [here](#): (or scan the QR-code).



Cancellation conditions

In the event of cancellation of the reservation, in whole or in part, the hotel will charge the following percentages of the cancelled value as cancellation fee.

- In the event of cancellation within 8 weeks before the activity date 40% (50+ persons)
- In the event of cancellation within 4 weeks before the activity date 60%
- In the event of cancellation within 3 weeks before the activity date 70%
- In the event of cancellation within 2 weeks before the activity date 80%
- In the event of cancellation within 1 week before the activity date 100%
- To enable us to make preparations and ensure the proper progress of your meeting, we would appreciate it if you notify us of the final number of persons 2 weeks before arrival (based on the above conditions).
- We also offer you the possibility of reducing the reserved number of persons by 10% without charge until 2 working days before the activity date.
- If we do not receive any changes in the numbers, you will be charged for the number of persons reserved.

If we have rented any materials, services or other items from a third party or parties for your reservation, the cancellation charges will depend on the conditions of the supplier in question

Advance payment and terms of payment

We reserve the right to request a prepayment in accordance with the UVH. The amount paid will be deducted from the bill after final calculation. The prepayment amount is:

- >50 persons: 60% of the reservation value and no later than 8 weeks before the start
- <50 persons: 60% of the reservation value and no later than 4 weeks before the start

The final bill must be paid before departure from the restaurant

Published rates

- All rates are including tax
- Price changes subject to change



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